



U.S. Department  
of Transportation  
**Federal Aviation  
Administration**

# Route Slip

To: Robin Holmes

Date: October 9, 2001

Subject: NTSB Support Request #01-096

Action: ☒ Per Your Request      ☐ Discuss with Me      ☐ Take Appropriate Action  
☐ For Your Information      ☐ For Your Approval      ☐ Please Answer  
☐ Per Our Conversation      ☐ For your Signature      ☐ Prepare Reply for:  
☐ Note and Return      ☐ Comment

Remarks:

Attached is support data from Indianapolis ARTCC pertaining to the subject request.

If you have questions about any data provided please contact my office, or Arnold E. Miller, Quality Assurance Specialist at (317)-247-2269.

  
William A. Orr  
SMQA, ZID-505

Phone: 317-247-2224

FAX: 317-247-2268

**Date:** 10/10/2001 9:13 AM  
**Sender:** Arnold E Miller  
**To:** Karyl DiDiana  
**cc:** Arnold E Miller; William A Orr  
**Priority:** Urgent  
Receipt requested  
**Subject:** Support Data for NTSB Request #01-096

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Karyl,  
Tuesday, October 9, 2001, Indianapolis ARTCC forwarded data pertaining to the subject request via FedEx over-night mail. The tracking # is 813987903918.

We sent copies of transcripts, voice tapes, personnel statements, Operational logs and an ALNOT message that was sent by TMU on AAL77. We included data for both AAL77 and UAL93 on September 11, 2001.

I have one personnel statement that the individual has not yet finished, and it did not get mailed with the rest of the data. I was planning to FAX it to Robin when it is completed, is that OK?

Arnie

**FedEx** USA Airbill

Track Number **813987903918**

Pick up # 194

0215

Signature Copy +

**1 From**

Sender's FedEx Account Number  
Date **10/9/01**

Sender's Name **Arnold Miller** Phone **317, 247-2269**

Company **FAA/AIR TRAFFIC CNTRL CNTR**

Address **1850 S SIGSBEE ST**

City **INDIANAPOLIS** State **IN** ZIP **46241**

**2 Your Internal Billing Reference**

For an internal billing reference, use the following information.

**3 To**  
Recipients Name **Robin Holmes** Phone **202, 267-8340**

Company **FPA National Headquarters**

Address **800 Independence Ave Rm. 429**

City **Washington** State **DC** ZIP **20591**

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See back for application instructions.

Questions? Call 1-800-Go-FedEx® (800-463-3339)

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☐ Sunday Delivery  
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☐ HOLD Undelivered at FedEx Location  
Available for FedEx Priority, FedEx 2Day, and FedEx Overnight® services. Delivery to select ZIP codes.

☐ No  
Do not mark to be shipped.

☐ Yes  
Do not mark to be shipped.

☐ Yes  
Do not mark to be shipped.

☐ Dry Ice  
For use with dry ice. See back for details.

☐ No  
Do not mark to be shipped.

☐ Yes  
Do not mark to be shipped.

☐ Cargo Aircraft Only

☐ Payment due to:

☐ Sender ☐ Recipient ☐ Third Party

☐ Credit Card ☐ Cash/Check

**7**

**8 Release Signature**

**9**

**359**

RETAIN THIS COPY FOR YOUR RECORDS

Subject: NTSB Request 01-096  
Author: Craig Buma  
Date: 9/20/01 3:21 PM

Forward  
Header  
Subject: NTSB Request 01-096  
Author: Robin Holmes  
Date: 9/20/01 3:08 PM

**NTSB Request #01-096**

**Date of Request 09/20/01**

**SUBJECT: Information in support of the FBI's investigation of the hijackings that involved United Airlines flight's 77 and 93, and American Airlines flight's 11 and 77.**

A/C Identification: UAL 77 and 93, and AAL 11 and 77 Date: September 11, 2001  
Action Region(s): AEA, ANE, AGL,  
HQ Primary Contact: Doug Gould, 267-7010  
Backup: Chris Soucy, 267-9127  
or: Dan Diggin, 267-9124

NTSB specialists assess existing inventory of data and product in possession of AAT-200 for necessary items. The NTSB is requesting the following:

1. NTAP extractions from FAA enroute facilities, ZBW, ZNY, ZOB and ZDC covering flights of all four airplanes. (Excluding NTAPs already provided.)
2. CDR extractions from FAA terminal facilities underlying entire route of each flight. Times covering each flight, use filters TG and TD (or TA/TU) RAPTOR style extraction acceptable. Please use separate files for TG and track data.
3. FAA enroute tracking information (i.e. DART extractions) for each airplane from ZBW, ZNY, ZDC, ZOB and ZID as appropriate.
4. Eyewitness reports by controllers or records of reports to ATC facilities by pilots, etc.
5. ATC voice recordings all contracts with airplanes. Starting with initial clearance delivery contact, through last frequency with established communication. Recording of last frequency through impact time. Check Airways Facilities at Cleveland, New York and Boston ARTCC's for possible maintenance recordings at transceiver sites of last established frequency. Include communications about hijacked airplanes between controllers and other flight crews.

(i.e. witness or chase)

6. ATC recordings of all landline communications about airplanes – both intra and inter-facility, and notifications to Command Center, Military, etc. Include communication about witness or chase aircraft.
7. Personnel statements, record of events from ATC facility personnel doing any notification of military, SAR, etc. on unrecorded lines.
8. Any transcripts, logs, sequence of events, telecon, etc. records from above facilities and associated regions and HQ.

Please forward your responses to Robin Holmes, AAT-200, before October 9, 2001.

thanks

COPY

Date: 9/24/2001 1:47 PM  
Sender: William A Orr  
To: Arnold E Miller  
Priority: Normal  
Subject: Fwd[2]: Re[2]: NTSB Request 01-096  
please comply with this request.

Bill

Forward Header

Subject: Fwd: Re[2]: NTSB Request 01-096  
Author: Karyl DiDiana  
Date: 9/24/01 7:46 AM

ZOB/ZID:

Please see the last message below from Robin Holmes in AAT-200 regarding the subject NTSB Support request #01-096.

Please gather the requested data and forward it directly to AAT-200 by **COB October 9, 2001**, via **FEDERAL EXPRESS** to:

FAA  
National Headquarters  
800 Independence Avenue S.W.  
Washington, DC 20591  
ATTN: Robin Holmes, ROOM: 429  
PH: (202) 267-8340

**\*\*\*\* UPON COMPLETION OF THIS REQUEST PLEASE SEND ME A CCMail AND INCLUDE THE FEDERAL EXPRESS TRACKING NUMBER.**

Thank you for your support and assistance.

Karyl DiDiana  
AGL-505.1

Forward

Header  
Subject: Re[2]: NTSB Request 01-096  
Author: Craig Buma  
Date: 9/21/01 7:26 AM

Just proceed, the folks in HQ have been too busy to get back to me.

Thanks, Craig

Reply

Separator  
Subject: Re: NTSB Request 01-096  
Author: Karyl DiDiana  
Date: 9/21/01 7:29 AM

Did you hear anything on this one should we proceed or HOLD off?

KD

Reply

Separator

**Date:** 9/24/2001 1:47 PM  
**Sender:** William A Orr  
**To:** Arnold E Miller  
**Priority:** Normal  
**Subject:** Fwd[2]:Re[2]:NTSB Request 01-096  
please comply with this request.

---

Bill

Forward Header

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**Subject:** Fwd:Re[2]:NTSB Request 01-096  
**Author:** Karyl DiDiana  
**Date:** 9/24/01 7:46 AM

ZOB/ZID:

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FAA  
National Headquarters  
800 Independence Avenue S.W.  
Washington, DC 20591  
ATTN: Robin Holmes, ROOM: 429  
PH: (202) 267-8340

# COPY NTSB Request #01-096

## ITEMS PROVIDED

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✓ DACR	✓
✓ FFDRA	✓
✓ LCKRA	✓
✓ LCKR	✓

USAF, Rescue Coordination Center  
 FAX, dated 9/19/2001  
 - Contact times

USAF, Rescue Coordination Center  
 FAX, dated 9/25/2001  
 - Log of AA FLT 77

Copy of ALNOT issued by TMU  
 on 9/11/01